



**OHIO STATE HIGHWAY PATROL  
RETIREES' ASSOCIATION**  
6161 BUSCH BOULEVARD, SUITE 119  
Columbus, Ohio 43229-2553

**Colonel Richard H. Collins (retired)  
President**

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March 16, 2014

Dear OSHPRA Member,

Over the last several years, we have attempted to reduce costs by reducing the number of telephone notification calls made to members through the "phone tree" system.

In 2000, OSHPRA purchased hardware and software upgrades to keep our members informed of current events, illnesses, hospitalizations, deaths and other items of interest. This equipment was upgraded a second time in 2008, and a new motherboard was recently replaced. The Association pays the Department of Administrative Services for two Centrex phone lines to relay the phone messages. In addition to a "use" charge which is based on the number and length of the calls generated each month, we are charged an administrative fee of \$34.34 per month. The average yearly cost for our telephone messaging service is in excess of \$1500.00, about 15% of our yearly operational budget.

**We are currently making 800 telephone calls for each message generated.**

We understand that some of our members do not have access to a computer and therefore no email account to receive electronic messages. We also understand that some of our members who do have access to a computer do not check their email on a regular basis and prefer a telephone message. **However, we could significantly reduce the number of telephone calls we are making (and the cost) for each message generated if our members with email service would discontinue their use of the phone tree.**

Please reconsider your OSHPRA notification needs and, if possible, receive your notifications by email only. To remove your name from the telephone notification list please send an email to: Colonel Tom Rice (retired) at [TOMRICE@COLUMBUS.RR.COM](mailto:TOMRICE@COLUMBUS.RR.COM). Please include your name, email address and phone number with the area code.

Our goal is to reduce our yearly telephone messaging costs by 50%.

Thank You!

Colonel Richard H. Collins (retired)  
President, OSHPRA